



**Veterinary Practitioners Board**



## STRATEGIC PLAN 2023-2026

### Purpose

To optimise animal welfare across New South Wales through the regulation of a sustainable and trusted veterinary profession

A trusted veterinary profession continues to enhance the welfare of animals across New South Wales

### Vision

## Goals

People and Culture	Operations	Leadership	Financial
<ol style="list-style-type: none"> <li>1. A high performing board with expertise and attributes aligned to our needs and aspirations</li> <li>2. People with the required skills, knowledge and attributes to perform their duties effectively, efficiently and sustainably</li> <li>3. An accountable, inclusive, engaging, and collaborative culture that accommodates robust and respectful discussions</li> </ol>	<ol style="list-style-type: none"> <li>1. Information technology assets, processes and policies that support the current and medium-term needs of the Board, veterinarians and public</li> <li>2. Risks are identified and effectively managed to understand opportunities and threats which may influence decisions</li> <li>3. An environmental footprint that continues to be meaningfully reduced</li> </ol>	<ol style="list-style-type: none"> <li>1. Registration and licensing processes that are seamless, and an inspection program that is constructive, engaging and effective</li> <li>2. An effective and progressive complaints management process that is sustainable, fair and transparent</li> <li>3. Relationships with the veterinary profession, New South Wales Government and other relevant stakeholders that are deep, broad and valuable</li> <li>4. Communication and awareness-building activities which showcase the Board and its work to the veterinarians and public of New South Wales</li> </ol>	<ol style="list-style-type: none"> <li>1. Annual operating budgets are prepared with sufficient time and consultation for meaningful input and the budgeted operating result consistently delivered</li> <li>2. Sufficient cash reserves are maintained to defend the reputation of the profession and respond to any significant contingencies</li> </ol>